



## Text Rental Check-In FAQ's

**1. When are rentals due?**

- A. Rental books for the Fall Semester are due to the bookstore by **Monday, December 14, 2020**. You can return rentals prior to the deadline during business hours.

**2. How do I check my JALC books in due to the fire?**

- A. There are two options for checking in your rentals:

- i. **In Person:** You can return your rentals in person at SIU Bookstore at the JALC Pick up Door. 1255 Lincoln Dr. Carbondale, IL, 62901.

**Hours:** Monday-Thursday 9am-4pm and Friday 9am-1pm.

- ii. **Mail in:** You are responsible for postage if you are unable to return rentals in person. **Your package must be postdated by 12/14/2020.** Log into your textbook account at [www.jalcshop.com](http://www.jalcshop.com) for a packing list to include inside your shipment of rental books (this tells us who to check the books in under). Please only send back what is on the packing list. Any other books you have that are not listed on the packing list are not rentals.

1. If you are unable to obtain a packing list online, include your Name, phone number, and email address inside your package.

**Mailing Address:**

SIU Bookstore

ATTN: John A. Logan Bookstore

1255 Lincoln College Dr.

Carbondale, IL 62901

**3. I bought a book that I do not wish to keep, will you buy it back?**

- A. **All buybacks for Fall 2020 Semester must be done through our website [www.jalcshop.com](http://www.jalcshop.com).**

- i. Select Textbooks-Sell your Textbooks- and follow the instructions.

\*Book buyback depends upon need and is largely determined by the orders we receive from faculty for the upcoming semester.

**4. I rented a book that I would like to keep, what should I do?**

- A. You can convert your rental to purchase online at [www.jalcshop.com](http://www.jalcshop.com) prior to the rental due date. Select the person icon for your account, then the rental tab. You will then see the option to pay the balance remaining to convert to purchase.

**5. Can I check-in my textbook(s) early if I do not need it to complete the course or for the final exam?**

- A. Yes. You can return rentals prior to the deadline during business hours.

For additional information please contact the store at [jalc@bkstr.com](mailto:jalc@bkstr.com) or call 618-878-8028.